

LIMITED PRORATED PRINthead WARRANTY CREDIT FORM

Your present thermal printhead may be eligible for a prorated warranty credit when you return it, subject to the following terms and conditions:

To receive a prorated warranty credit from Avery Dennison, you must:

- 1. Purchase** a new replacement thermal printhead directly from Avery Dennison.
- 2. Return** your old thermal printhead to Avery Dennison with this form completely filled out and all required submission materials included prepaid to one of locations below.
- 3. Submit** with the returned printhead two test labels:
 - ♦ one from previous printhead (when last printhead was replaced)
 - ♦ one from the current printhead (after printhead replacement).The test labels indicate the elapsed number of inches printed on the old printhead and the date of previous and current replacements.
- 4. Receive a Credit** (prorated based on the number of inches printed versus the maximum number of elapsed printed inches) towards a future Avery Dennison purchase.

The following exclusions apply to all prorated warranty credits:

- ♦ Any printhead that was *not purchased directly from Avery Dennison* is not eligible.
- ♦ Any printhead used with non-Monarch®/Avery Dennison® or unauthorized supplies is not eligible.
- ♦ Any printhead replaced over six months ago (regardless of the number of inches printed) is not eligible.
- ♦ Any printhead with elapsed numbers of inches that exceed:
 - ♦ 1,000,000 (one million) inches for Avery Dennison®/ Monarch® printers and supplies.
 - ♦ 100,000 (one hundred thousand) inches for Avery Dennison®/Monarch® printers using TUFF-MARK® supplies.
 - ♦ 1,000,000 (one million) inches for Avery Dennison® SNAP™ and 6X6 Series printers and supplies.
- ♦ Any returned printhead (in the sole judgment of Avery Dennison), which exhibits any signs of damage, tampering, and/or abuse is not eligible. Any printhead rejected for participation in this program will be returned to the Customer or in the case of tampering will be retained by Avery Dennison.

This form must be filled out completely and all required materials submitted or a prorated warranty credit will not be issued. C.O.D. returns will be refused.

Note: Do not call for an RMA number.

AD Account Number: _____

Printhead Invoice
Number: _____

Model Number: _____

Serial Number: _____

Customer Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Contact Name: _____

Telephone Number: _____ Ext: _____

Email Address: _____

Return old printhead and all required prorated warranty credit submission materials to:

In the USA:

Avery Dennison ERC
200 Monarch Lane Door #39
Miamisburg, OH 45342

In Canada:

Avery Dennison
Attention: Service Department
Unit A 1000 Thornton Road South
Oshawa, ON L1J7E2